

Welcome



**We hope your holiday is full of joy
and smiles!**

Welcome Guide 2026

RECEPTION

7 days a week

8:30 a.m. – 7:30 p.m.

Reception

We will be happy to advise you on choosing your visits and activities.

The management and booking of activities are done via the board available at the reception desk.

The tennis court can be booked in the morning at reception, where you can also borrow the necessary equipment.

The Miller's Shop

Located at the reception, the Miller's Shop is here to help you out and treat you! You will find everything you need for an aperitif, breakfast, and personal care, as well as a lovely selection of local products and souvenirs to take home with you.



The weekly activity schedule will be presented in detail at the information meeting every Saturday and Sunday at 7:00 p.m. at the Lake Guinguette.



FOOD & DRINK SPOTS

FLAMINGO BAR DE LA PISCINE

Open every day

8:30 a.m. – 10:30 a.m.

3:00 p.m. – 6:00 p.m.

Ice creams, bar, light meals.
Bread and pastry orders must
be placed the day before for
the following day.



LA GUINGUETTE DU LAC

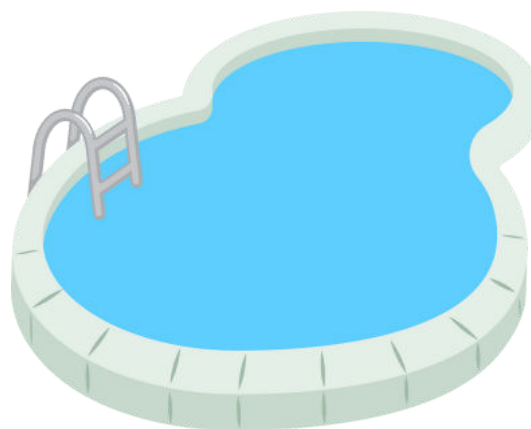
Bar & bistro menu for the whole
family

Tuesday to Sunday, 6:30 p.m. –
10:30 p.m.

Dine in or take away 🍴🍷

THE SWIMMING POOL

Swimming pool open from 10:00 a.m.
to 7:00 p.m.



⚠ Warning – No Lifeguard on Duty

To ensure the safety and comfort of everyone, swimming is under the responsibility of parents or accompanying adults. To preserve water quality and prevent any risk of accidents, toys, large inflatables, balls, masks, and snorkels are not allowed in the pool.

Thank you for your understanding and vigilance.



"The Swimming Lake"

⚠ Warning – No Lifeguard on Duty

Swimming and the use of equipment are at your own risk.

Pedal boats, rowboats, paddleboards, and canoes are available free of charge for residents from 2:00 p.m. to 7:00 p.m., with prior reservation at reception in the morning.

The deposit covers both accommodation and borrowed equipment.

The slide is reserved for children aged 5 to 12 and is supervised by the animation team.

Swimming skills are required.

As the site is surrounded by water, please keep a close watch on your children.

Lac

Do not enter after dark!

Toboggan

From 2:00 PM to 7:00 PM

Prêt matériel

From 2:00 PM to 7:00 PM



Connect / Disconnect

1 stay ticket given free of charge upon your arrival per accommodation

The additional ticket



LINTERNET CONNECTION

Network: Moulin de Surier

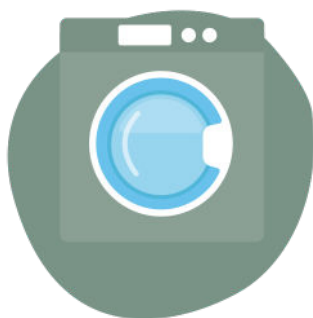
Connection: code on your ticket

Disconnection:

<http://portail.hotspot.2isr.fr>

At Surier, a connection to nature comes standard. And that's what truly matters

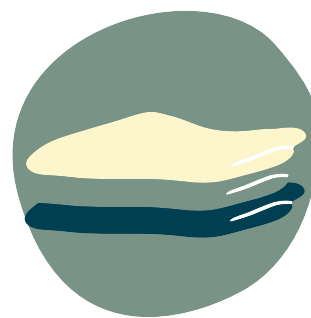
The Laundry



Washing Machine
 €6 per token (tokens can be purchased)
 Dryer €4 per token



Detergent
 Included in the price of the machine.



Linen Rental
 €12 per single bed
 €16 per double bed
 €8 per set of towels per person

L'ÉPICERIE



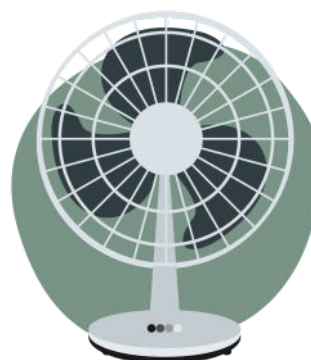
Essentials for your stay: snacks and drinks for aperitif, breakfast items, toiletries, local products, and souvenir gifts!

LE BARBECUE



Barbecues are available for you around your accommodation!

LES VENTILOS



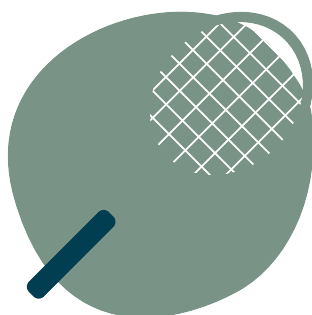
Available for rent at reception: €5 per week.

LE MATÉRIEL BÉBÉ



Available for rent at reception
 Baby cot: €2.50 per day
 Baby chair: €2.50 per day
 Baby bath: €2.50 per day

LE PRÊT DE MATÉRIEL



Free loan at reception

LA LOCATION DE VÉLO



Available for rent at reception: Adult bikes / Children's bikes

Library Game Library



Free loan at reception

Tourist Info



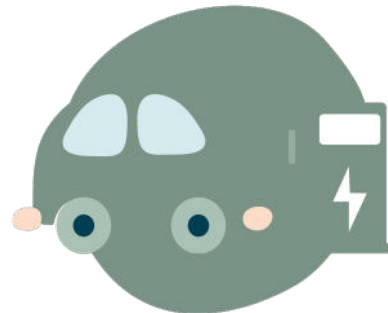
Brochures and advice available at reception!

Stationery & Mail Services



Postcards and mailbox at reception

Electric Car Charging Station



Charging station in the parking lot – ask reception for details

Kids' Activities



Two hours per day on weekdays,
for children aged 4 and up!



Medical Services

Bergerac Hospital Center +33 5 53 63 88 88

Emergency services 115

Emergency Doctor 116 117

Chamblas Pharmacy – Beaumont du Périgord +33 5 53 22 30 07

Defibrillator and First Aid Kit at Reception

Your Arrival

You will find various equipment and amenities provided in your mobile home. These items are carefully checked before your arrival. If anything is missing, broken, or not functioning properly, please let us know. We will address any issues during or after your stay, depending on the equipment.

Your Departure

Departure Instructions

Before leaving, please:

- Empty your trash and deposit it in the containers in the parking area.
- Wash and put away your dishes.
- Remove the coffee filter and rinse the coffee maker.
- Empty and clean the refrigerator (no food should be left inside).
- Set the thermostat to 2 or the minimum setting.
- Turn off the heating in your accommodation if it was used.
- Do not lock the door when leaving and return the keys to reception.
- Report any incidents (breakages, malfunctions, or anomalies) as soon as possible so we can address them promptly.

Linen Rental:

If you rented bed linen, please fold it, place it in the provided bag, and leave it in the accommodation.

 Important:

- Any neglected tidying will be charged €80.
- Any stained linen or mattresses will result in a €50 deduction from your deposit.

Thank you for your understanding and cooperation.

We hope you enjoyed your stay 



Community Living

Around Your Accommodation

- From 11:00 PM, please help us maintain peace and quiet on the site.
- No structures (tents, canopies, etc.) may be set up on the grounds.
- The use of Bluetooth speakers is allowed, but must not cause noise disturbance.
- Personal barbecues and picnics in dining areas are prohibited.
- Fires are strictly forbidden, except on the designated barbecue spots.
- The use of illegal drugs is strictly prohibited. Any violation will result in immediate eviction.
- Please do not modify or touch any facilities on the property without authorization.
- Do not enter restricted areas (marked by red-and-white chains and/or signs).

In Your Accommodation

- Deep-frying with oil is prohibited.
- Your trash must be emptied daily. Leaving bags or bottles in front of or under the accommodation is not allowed.
- The use of portable heaters or air conditioners is prohibited (fans are allowed).
- Please respect the inventory and do not move dishes or kitchenware between chalets.
- Do not use curtain rods to hang clothes.
- No items should be hung from the structure of the accommodation (hammocks, bags, etc.).
- Please do not add any accessories to your accommodation (hooks, bars, adhesives, etc.).
- Do not block ventilation openings.
- Do not flush anything down the toilets, especially wet wipes! Any blockage will incur repair costs charged to you.



Help us care for nature!

Keeping cool in summer, without wasting energy.

Shutters are kept closed when the sun comes out.

At night, we open the windows to enjoy the cooler air.

When it's cooler, we warm up cleverly.

The heating is set to a maximum of 22°C, and only when the windows are closed, of course!

We close the curtains and shutters at night to help keep your accommodation cozy.

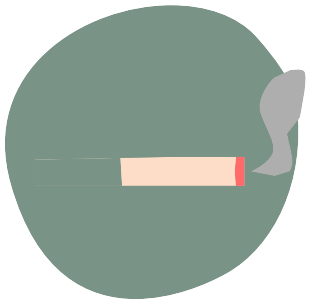
Help us care for nature!

All year long, we work together with small, eco-friendly gestures.



Help Us Recycle!

Please sort your waste using the containers and compost bins provided in the enclosed parking area. A €10 deposit will be collected on arrival for the containers in your accommodation. Our team is happy to answer any questions you may have.



Help Keep the Campsite Clean

Please use the ashtrays provided around the site instead of dropping cigarettes on the ground.



Help Keep the Campsite Tidy

Please use the trash bins provided around the site instead of throwing paper on the ground.

